

Working together for a safer London

TERRITORIAL POLICING

The Aura
Ms Justyna Lukiewicz (DPS)
763-765 Harrow Road
Wembley
HAO 2LW

Our ref: Police Warning Letter

NW BCU Licensing Department - Brent

Wembley Police Station 603, Harrow Road Wembley HAO 2HH

Tel: 07500 087 115

Email: Phil.S.Graves@met.police.uk

Web: www.met.police.uk

Date: Friday 26th of July 2024

Dear Justyna,

I'm sure that you are now aware that my colleagues and I attended the Aura on Friday the 26th of July at 22.50 hours where we spoke to Simon Rad.

We attended as we required CCTV footage to be downloaded from last weekend. Your staff were able to view the CCTV system but not download it, apparently as the mouse was broken. This is a breach of your premises license as per conditions 34 listed below.

34. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

While trying to get you CCTV downloaded I asked Simon how many SIA he had on and he replied three. While I was there I only saw two SIA one male and one female. I spoke to Simon about this and he said that he was on duty as SIA and the manager.

I draw your attention to conditions 43, 44 and 45 of your premises license below.

- 43. Door supervisors of a suitable gender mix shall be employed from 21:00 on any day when the premises are open for the sale of alcohol.
- 44. All SIA staff wear such clothing as to make themselves immediately identifiable as such, whether by way of high visibility apparel or in some other fashion.
- 45. There must be 3 SIA staff on duty Sunday to Thursday between 9pm and closing, and 5 SIA staff on Fridays and Saturdays of whom at least 2 must be women.

From this you can see that you should have five (5) SIA on duty on a Friday night when we attended. Simon stated there were only three on duty including himself. Condition 44 clearly states the dress code for SIA. Simon was not wearing an SIA badge even after two visits on the same night and was dressed as a manager and not SIA. Simon had to go to his car to obtain his SIA badge but this was placed in his pocket and not on display where it should be.

From my visit on 26/07/2024 I can see that you are in breach on conditions 34, 44 and 45 of your premises license.

There also seems to be a problem with communication between the police, council, yourself, your bosses and the license holder. From speaking to Simon his responses seem be that it's not his responsibility and his bosses do not communicate to him.

You are now the DPS and responsible for all licensable activity at the venue. Can you please confirm what e-mail address and phone number is best for us to communicate with each other?

Can you also please respond to me within one week detailing what steps you will be taking to rectify all the breaches listed above.

Please treat this e-mail as a written warning for breaching your premises license

Yours Sincerely,

Phil

PC Phil Graves 3122NW NW BCU - Brent Licensing Philip.Graves@met.police.uk